GET

get file '/usr/local/share/pspp/examples/hotel.sav'.

DISPLAY

display dict.

Variable	Descript	tion		Position
v1	Label: I	am satisfied with the	level of service	1
	Format:	F8.0		
	Measure	e: Ordinal		
	Value	Lobol		
	Value	Label		
	$\frac{1}{2}$	Strongly Disagree		
	2	Disagree		
	3	No Opinion		
	$\frac{4}{2}$	Agree		
	5	Strongly Agree		
v2		he value for money w	vas good	2
	Format:			
	Measure	e: Ordinal		
	Value	Label		
	1	Strongly Disagree		
	2	Disagree		
	3	No Opinion		
	4	Agree		
	5	Strongly Agree		
v3	Label: T	he staff were slow in	responding	3
	Format:	F8.0	- 0	
	Measure	e: Ordinal		
	Value	Label		
	1	Strongly Disagree		
	2	Disagree		
	3	No Opinion		
	4	Agree		
	5	Strongly Agree		
			J	

Variable Description Position

5

v4 Label: My concerns were dealt with in an efficient

manner

Format: F8.0 Measure: Ordinal

Value	Label
1	Strongly Disagree
2	Disagree
3	No Opinion
4	Agree
5	Strongly Agree

v5 Label: There was too much noise in the rooms

Format: F8.0 Measure: Ordinal

Value Label

1 Strongly Disagree
2 Disagree
3 No Opinion
4 Agree
5 Strongly Agree

MEANS

means v1 by v2 by v3.

Case Processing Summary

	Cases					
	Included		Excluded		Total	
	N	Percent	N	Percent	N	Percent
I am satisfied with the	17	100%	0	0%	17	100%
level of service: The value						
for money was good						
I am satisfied with the	17	100%	0	0%	17	100%
level of service: The staff						
were slow in responding						
I am satisfied with the	17	100%	0	0%	17	100%
level of service:						

Report

	The value for	Mean	N	Std.
	money was good			Deviation
I am satisfied with the level of service	Strongly Disagree	2,20	5,00	1,30
	Disagree	3,00	7,00	1,53
	No Opinion	3,50	2,00	2,12

The value for	Mean	N	Std.
money was good			Deviation
Agree	1,00	1,00	NaN
Strongly Agree	2,00	2,00	,00

Report

	The staff were slow	Mean	N	Std.
	in responding			Deviation
I am satisfied with	Strongly Disagree	4,50	2,00	,71
the level of service				
	Disagree	4,50	2,00	,71
	No Opinion	2,60	5,00	1,14
	Agree	2,33	3,00	,58
	Strongly Agree	1,20	5,00	,45

Report

	Mean	N	Std. Deviation
I am satisfied with the level of service	2,59	17,00	1,42